



Following the reform of the social insurance system, individual data of all insured persons had to be entered into the ZUS IT system. The photo shows employees of the Pension Records Department in Olsztyn.
ZUS collections, Olsztyn Branch



Pensioner ID card from the early 21st century.
ZUS collections



In 2014, the then Marshal of the Sejm, Radosław Sikorski, together with the President of the Polish Agency for Social Security (ZUS), Zbigniew Derdziuk, opened a historical exhibition entitled 'The Republic of the Insured' in the Polish Parliament building to mark the 80th anniversary of ZUS.
ZUS collections



Minister of Labour and Social Policy, Władysław Kosiniak-Kamysz, logs on to the Electronic Services Platform (Platforma Usług Elektronicznych, PUE), the first public administration e-office set up at ZUS.
Daily 'Gazeta Wyborcza' of 15 June 2012) 2012



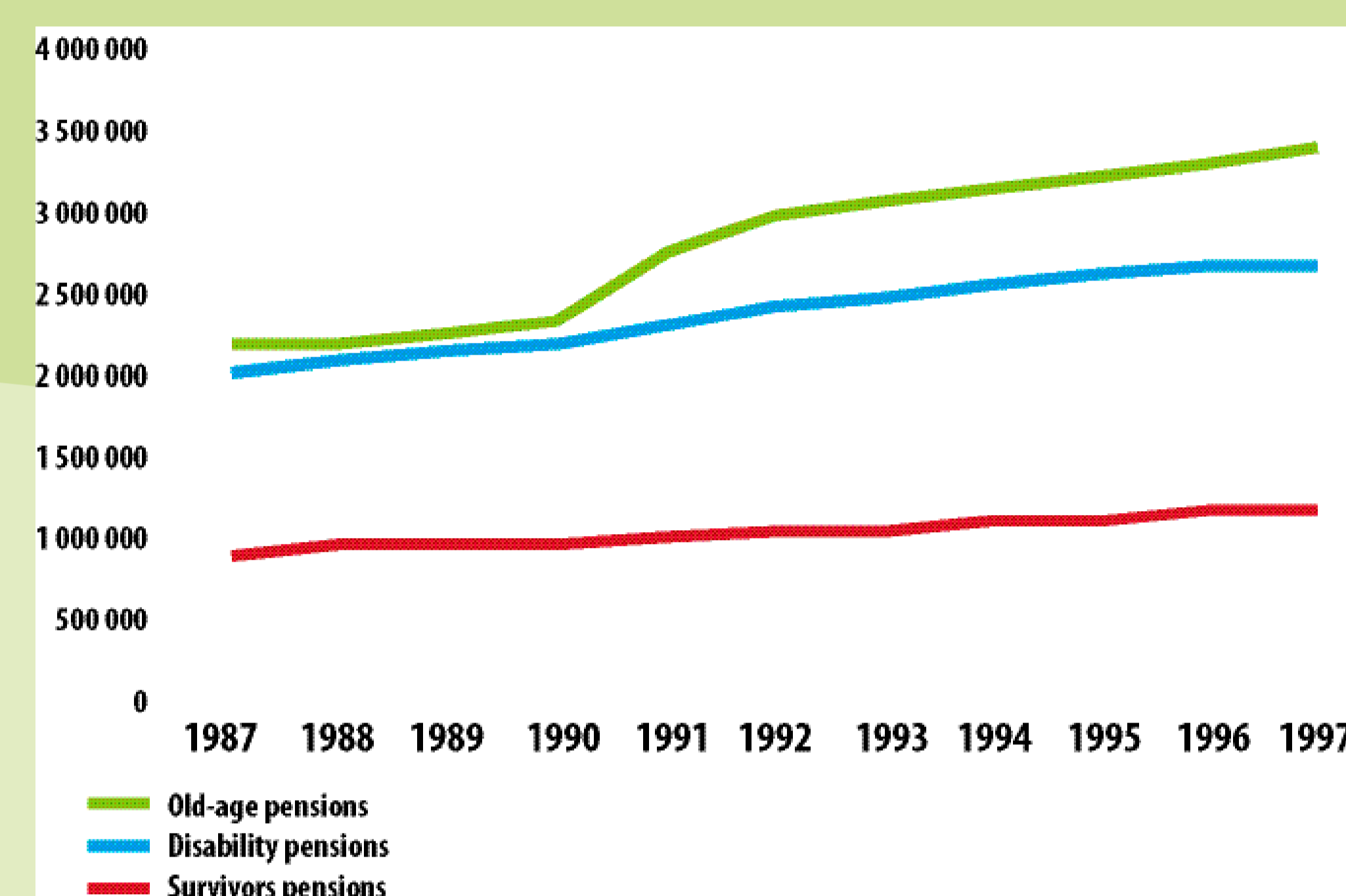
ZUS servers support one of the largest and most advanced technology solutions in Europe.
ZUS collections

The turn of the 1980s and 1990s, in addition to the joy of regaining democratic freedoms, also brings the social shock of systemic transformation. Unemployment emerges for the first time after the war. To escape its effects, many people take early retirement. This puts a strain on social insurance funds. The reform of the system becomes necessary. The reform came into force in 1999. At its core is a change in the calculation method of the old-age pension, whose amount would now depend on the total amount of contributions paid, rather than on years of service. For ZUS, this implies the creation of several million individual accounts for the insured. To accomplish this task, a sophisticated IT system is created - Complex Information System (Kompleksowy System Informatyczny, KSI). In the second decade of the 21st century, ZUS is introducing modern management and customer service methods. It is also extending the scope of its electronic services and is carrying out large-scale prevention, education and information activities.

ZUS activities in the new insurance system



ZUS is introducing modern customer service methods, modernising service halls by organising them in a customer-friendly way.
ZUS collections



To escape the effects of the political transformation and unemployment, many people take early retirement or disability pension. The graph shows the increase in the number of old-age and disability pensions paid.
ZUS collections



Since 1996, ZUS has been running a medical rehabilitation as part of disability pension prevention. Almost two million insured persons have used it to date. The photo shows the millionth patient at the 'Solanki' spa in Inowrocław, 2013.
ZUS collections



ZUS teaches children and young people about social insurance. The educational materials were prepared by ZUS experts in cooperation with teaching methodologists.
ZUS collections